

Understanding Your New Cordico Wellness Solution

Why Is Lexipol Releasing a New Version of the Cordico App?

In addition to modernizing and improving the technological stability of the product, the new version of Cordico allows us to:

- Give organizations more autonomy in adding content and contacts
- Provide organizations more administrative privileges through a new admin portal interface
- Enable content differentiation between user groups (e.g., active, retired, family)
- Give end users the opportunity to like content, rate the app, and leave feedback -- all anonymously – which will in turn influence our future content releases
- For iOS, eliminate the need for agencies to maintain an Apple Developer account

What Benefits Will My Agency Experience with the New App?

Built with customer feedback in mind, the new app includes enhancements that will improve user experience and engagement, including:

- Get Help button is easy to find while also less likely to click by accident
- Most used and critical resources are accessible through featured buttons
- Admins have the ability to highlight new content and feature content
- New Cordico News section keeps you up to date with Cordico and wellness updates
- Content-sharing feature allows you to share contacts and resources with other Cordico customers and provides improved sharing between parent/child organizations
- Password control now means users can't accidentally change your agency login information or delete the account
- Anonymous analytics (with a new analytics dashboard to come later this year) provide you with better insight into personnel usage

How Is Lexipol Supporting This Transition?

We're making the transition to your new app as smooth and efficient as possible with:

- Cordico 5-star service to migrate your app
- Sessions with Implementation Services
- Digital collateral with new QR codes for distribution at your agency
- [Video](#) to help you introduce the new app to your personnel
- ["Igniting Wellness" webinar on June 27](#) to provide strategies on how you can successfully engage personnel with the new app (registration open now!)
- Dedicated Customer Success Manager to assist your transition