



*Sheena Kirkendoll,  
LCSW, LCAC,  
LCSW, CRAADC,  
SAP, CCTP-II*



Jill Robinson & Sheena Kirkendoll

# First Responder Provider Network Spotlight

Clinical Counseling Associates of Kansas City (CCA) is a private practice with two locations in Liberty, MO and Mission, KS. The practice is known for its work with military, first responders and their families. The owners Jill Robinson and Sheena Kirkendoll are both Park University Master in Social Work graduates and Licensed Clinical Social Workers. Both women have been providing clinical services for many years. However, they always knew they wanted to do more. Jill and Sheena initially started as therapists at Clinical Counseling Associates Inc. In 2020, they purchased the practice and changed the name to Clinical Counseling Associates of Kansas City LLC. As owners, they began making changes to build an innovative, modern practice. They created specialized services and hired staff members with unique specialties. Their goal was to build a practice with several service options and modern counselors to meet the individualized needs of every client that walks through the door. Some of the unique service options offered at CCA are the Pet Therapy Program, EMDR Therapy, Play Therapy, Discounted Internship Program, and First Responder Services. In addition to these services, CCA has a variety of payment options to ensure clients can afford services or utilize their insurance or employee assistance program (EAP) benefits. CCA is one of the few private practices in the Kansas City area that accepts most major insurance plans.

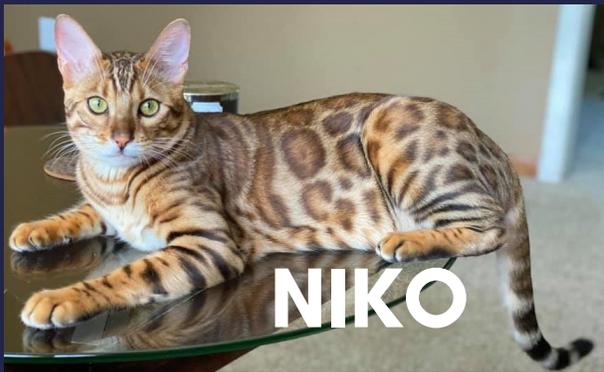
The creation of CCA's military and first responder services originated due to both Jill and Sheena being passionate about this population and recognizing the need for culturally competent and specialized clinicians to provide these services. Due to this need, Sheena created a specialized team within the practice to work with the first responder and military population. This includes first responders, active-duty military, veterans, children, spouses, and families of first responders and military personnel. Additionally, CCA has a priority referral system, meaning any first responder or military personnel who contacts CCA for services, will have an appointment in a timely manner based on case severity and need. As a result, the practice is known for their work with this population and are preferred providers for several local police departments, the Kansas City Fire Departments, and military personnel. To accommodate the growing need for services, CCA opened a second location in Mission, Kansas in March of 2022. Since the grand opening, they are already providing an abundance of first responders services to Kansas.





CCA initially started with only the owners providing therapy services in 2020. In two years' time, CCA now has a staff of 30 people, 25 of those being therapists. All the therapists at CCA provide services directly to military and first responders or work with them and/or their families in some capacity such as family, couples, or child & adolescent therapy. Additionally, all counselors at CCA provide trauma informed care and are required to be Eye Movement & Reprocessing Trained (EMDR) due to positive outcomes this treatment modality has on trauma. In addition to providing counseling services, several clinicians at CCA provide critical incident debriefs, trainings, groups, classes, attend peer support interviews, and more. Many CCA clinicians even volunteer for the Trauma Recovery Network (TRN) by providing pro bono services in the event of a first responder critical incident. Furthermore, CCA has a doctorate level clinician on staff that performs pre-employment and fit-for-duty assessments and a nurse practitioner at the Kansas location for medication management. CCA strives to provide all necessary and important services in one place on an outpatient basis to first responders. This makes the services not only easily accessible but provides multiple treatment options for those who require complex care. The first responder clinicians on the team go above and beyond to be present in the community to break down stigma and offer support.

CCA is truly thankful that their services are being recognized in the community and that military and first responders trust and recommend CCA to others who may benefit. CCA thanks them for all they do to serve and protect our community and county. As their thanks, they will continue to provide services and be there in times of need. If you or someone you know may benefit from services, do not hesitate to reach out. Considering first responders are always there in times of need, let our therapists do the same.



*Furry  
Therapists*

